

Container Park

Property Health & Sanitation Program – Phase 1 Opening

Team Member, Vendor, Tenant & Guest

As the COVID-19 outbreak continues to be a major concern for everyone, we are instituting new practices that will be put in place to manage our operation in the safest, most thoughtful way possible to protect our team members, guests, and vendors that are on property.

Container Park has increased its precautionary measures on preventing the spread of the COVID-19. We have placed a situational action plan and training program in place that will reduce the potential spread of the virus if we were to come into contact with a person who may have COVID-19. These processes are based on both SNHD and CDC recommended guidelines. If you have any questions after reviewing this material or if you have any concerns, please do not hesitate to reach out to someone in management.

It is important that our team members feel comfortable coming to work and that our guests feel safe and welcome during their visit. If for some reason that isn't the case, please make sure to reach out to one of our managers.

The Guest Experience: Until further notice, Curbside Pickup will be available for guests that do not wish to have an in-store experience (based on tenant discretion). Guest should coordinate that with each tenant for pick up. No more than four guests will be permitted in elevators at one time. Common area seating and tables have been reduced and some roof top deck areas are closed to minimize the amount of cleaning and sanitation that is required under these reduced levels. All seating adjustments were done to allow for and encourage social distancing.

Additionally, Container Park hours have been adjusted to reduced hours (please refer to the Container Park website for more information on hours). Other aspects to the Park, including but not limited to Live Entertainment (Stage Performances), Play Area, including treehouse and play blocks, Pixel Room, and Mantis may not be active as we begin to reopen Container Park. Please check the COVID section on our website to verify openings. Some tenants are not able to reopen at this time due to the State of Nevada Governor's orders. Other businesses are opening in later phases.

Retail Spaces: In coordination with our retail partners and tenants, guest occupancy limits will be enforced to allow for and encourage appropriate social distancing. We encourage our tenants to follow all disinfection and cleaning guidelines provided by Southern Nevada Health District. We also expect all tenants to follow guidelines provided by the Governor's Office, which include strict social distancing guidelines and the use of PP&E. Please familiarize yourself here: <https://www.southernnevadahealthdistrict.org/coronavirus/guidance-to-reopen-businesses-and-permitted-facilities>

The following has been implemented as our moving forward process:

Personal Protective Equipment (PPE): Appropriate PPE will be worn by all Container Park employees based upon their role and responsibilities and in adherence to government regulations and guidance. When required, training on how to properly use and dispose of PPE will be provided. Every employee will be provided a face covering and required to wear that face covering when interacting with others or when in the common area. Gloves will be provided for employees whose responsibilities require them. It is each tenant's responsibility to provide relevant PPE to their teams. Guests are asked to wear face coverings while on property, but it isn't required.

Hand Sanitizer: Hand sanitizer dispensers will be placed in high contact locations and the main office for employees to use. Sanitizer isn't intended to replace hand washing, it is to supplement hand washing when a team member isn't able to access a station to wash their hands. When possible, hand washing is always the preferred method with hot water and soap to mechanically remove any germs and bacteria.

Signage: Health and hygiene reminders, including hand washing reminders, will be placed throughout the property. Signage, with appropriate training and hygiene reminders, will be posted in break rooms accessed by Container Park employees. Such signage may include reminders about the proper way to wear, handle, and dispose of face coverings and gloves; proper handwashing, coughing, and sneezing techniques; and a reminder to avoid touching your face.

Social Distancing: Guests will be advised to practice social distancing by standing at least six feet away from others while standing in lines, using elevators, or moving around the property. Common area tables and seating will be arranged to permit and encourage social distancing. Employees will be reminded not to touch their faces and to practice social distancing by standing at least six feet away from guests, tenants, vendors, and other employees whenever possible. Container Park will comply with local or state mandated occupancy limits.

Employee, Vendor, Tenant, and Guest Health Concerns: Our employees have been given instruction on how to respond to and report incidents where someone on the property could reasonably have been exposed to someone who is presumed to have tested positive for COVID-19. Employees are instructed to stay home if they do not feel well. If employees begin to exhibit any of the symptoms of COVID-19 while at the property, they are instructed to immediately notify their manager. All vendors and tenants are expected to implement protocols for the safety of their employees and the public.

General Team Member Guidelines

- All team members arriving to work will have their temperature checked. Team members must show a temperature of below 100.4 degrees Fahrenheit
- Separation of shifts is critical to minimizing exposure- no staggering if possible
- Separation of team members at different stations. When needed in team of two maintaining social distancing guidelines
- Moving forward, to support social distancing, breaks will be taken in shifts.
- Employees will be provided masks and required to wear them.

Case Notification: If we are alerted to a presumptive case of COVID-19 at the property, we will work with local health officials and SNHD to follow the appropriate actions recommended.

Practices for Employee Protection

Office Access: Due to the limited size of the office, we will observe a “soft open.” Access to the office will be limited to three people at a time whenever possible. Public access to the office will be provided in cases where an in-person conversation or appointment is necessary. If a conversation is necessary, all Container Park parties involved will wear PPE and practice social distancing rules.

Contractor/Vendor Relationships: Container Park will ask all vendors to stagger arrival times and get prior approval from management prior to coming on site. This will help with limiting congregation. Pursuant to their respective contracts, the vendors will be responsible for day-to-day management to the provided guidance.

Employee Responsibilities and Guidelines: In an effort to maintain a clean and safe environment for all, Team members are advised to stay home if they aren’t feeling well. You will not get points if you call out for having COVID-19 symptoms. We will ask our employees and those of our vendors to only come to Container Park if they are fever free for the last 72 hours (without taking any fever suppressant medication) and without any of the following symptoms:

- COUGH
- SHORTNESS OF BREATH CHILLS
- REPEATED SHAKING WITH CHILLS MUSCLE PAIN
- HEADACHE SORE THROAT
- LOSS OF TASTE OR SMELL

In addition, while in Container Park’s common areas, our employees and our vendors’ employees will wear face coverings that cover the nose and mouth. Employees will be allowed to wear their own personal protective equipment if they prefer. Please refer to the COVID-19 People Ops policy for more information.

Hand Washing: The CDC informs that thorough hygiene practices and frequent handwashing with soap is vital to help combat the spread of the virus. Employees should wash their hands for at least 20 seconds (or use sanitizer when soap and water is not available) every 60 minutes or in the following situations:

- Upon arrival to work/re-entry to the office
- Before and after clocking in/out
- After completing personal activities such as using the restroom, sneezing, touching the face, blowing the nose, cleaning, eating, or drinking
- Before and after using other shared equipment (e.g., printer, copier, hand tools, refrigerator, etc)

Maintain Social Distancing: Employees should make every effort to maintain social distancing guidelines while at work. For example:

- Only three employees should enter the office due to its size. If another employee is using the space, you should wait a safe distance from the door or ask them to alert you electronically when they are finished.
- Schedule conversations using email or virtual software rather than having in-person meetings
- Stay in your personal workspace when possible

Cleaning: Employees should do their part to keep shared surfaces clean. For example:

- Wipe down shared equipment before and after use
- Wipe down surfaces upon arrival and re-entry to your work station
- Wipe down surfaces after visitors have entered your work space when applicable

Cleaning Products and Protocols

Reactive Cleaning Protocol: In the event we are notified of a presumptive case of COVID-19, the common area will be thoroughly cleaned and disinfected, including touchpoints up to eight feet above the floor.

Public Spaces and Communal Areas: The frequency of cleaning and sanitizing has been increased in all public spaces with an emphasis on high-touch surfaces including but not limited to, door handles, public restrooms, dining surfaces, counters, seating areas, elevators and elevator buttons, and stair handrails. These areas should be cleaned every two hours.

Restrooms: Industry-leading cleaning and sanitizing protocols are used to clean public restrooms, with attention to high-touch surfaces including but not limited to, stall doors, toilet seats and handles, door and furniture handles, water faucet handles, and flooring. All restrooms should be sanitized hourly.

Back-of-House: The frequency of cleaning and sanitizing will also increased to every two hours clean in the back-of-house areas including employee restrooms, all handles and door knobs in the loading area behind the train, offices, and break rooms.

Work Stations/ Work Posts: Employees will be provided with cleaning supplies to clean their personal areas and to sanitize all touchpoints following a visitor contact. If work posts are used by any tenant or guest, the work post must be cleaned and disinfected. Shared office equipment should be wiped down by employees before and after use.

Shared Equipment: Shared tools, vehicles, and equipment will be sanitized before, during, and after each shift or anytime the equipment is transferred to a new employee. This equipment

includes phones, radios, computers, maintenance tools, keys, time clocks, and all other direct contact items. There must be no shared food and beverages including coffee.

Sanitation Policies

Porter - Common Area: Disinfect high-touch surfaces within the interior and exterior of Container Park prior to and during operating hours.

Cleaning & Sanitizing Protocol:

The following common areas to be sanitized at every hour:

- Entrance door handles
- Passenger Elevator exterior doors/call button/control panel
- Passenger Elevator interior cab walls/doors/call button/control panel
- Public Restroom doors
- Public Restroom toilets/urinals/hardware
- Public Restroom mirrors/countertops
- Public Restroom partition doors/sides
- Public Restroom dispensers
- Stair handrails
- Directories

The following common areas to be sanitized at least once every four hours:

- Benches
- Common area seating and furniture
- Trash receptacles
- Common Area handrails
- Trash Room doors

The following common areas to be cleaned and sanitized each day:

- Sign holders and stanchions
- Emergency Call Button panels
- Life Safety equipment

The following areas will be cleaned and sanitized as follows:

- Management office to be sanitized each day
- Greeter and Porter breakrooms to be cleaned and sanitized upon shift change
- Physical Distancing Protocol
- Minimize contact with guests and maintain appropriate social distancing guidelines unless a specific incident requires otherwise.

Personal Protective Equipment

- Face covering, gloves, protective eyewear (as needed)
- Microfiber towels
- Cleaning chemicals must meet EPA and CDC guidelines to include CDC and SNHD approved disinfectant spray and sanitizer buckets

Greeters/Security

- Cleaning & Sanitizing Protocol
- All contact surfaces to be sanitized at the completion of an incident (in addition to standard sanitization protocols)
- After an incident, Supervisors will request that the porters properly sanitize the area and ensure proper protocols are followed
- Shift Supervisors to log completed tasks

Physical Distancing Protocol

- Standard protocols will be followed unless a specific incident requires more invasive contact (i.e., taking a subject into custody for a criminal offense)
- Greeters and Security to assist with enforcing physical distancing protocols in established guest queuing areas as required
- Security will approach, investigate, and enforce only obvious violations of government-recommended social distancing guidelines in the common areas, keeping in mind that:
 - People who live or are quarantining together are exempt from guidelines
 - All interactions should be customer service-based and emphasize the need to balance customer actions with government rules intended to prevent the spread of COVID-19